



Terms of service

Functions	Office Rates		Site Rates	
	Regular hours	Overtime hours	Regular hours	Overtime hours
Engineer	105 \$	145 \$	120 \$	180 \$
Technician	75 \$	105 \$	85 \$	128 \$

- Regular office and Regular site rates are applicable Monday to Friday inclusively, from 8h00 am to 5h00 pm, with a lunch break of 45 minutes. With the exception of holidays.
- Overtime Office and Overtime Site rates are applicable if specifically requested by the customer for work and/or travelling outside regular hourly rates or during listed holidays.
- Maximum time worked (including overtime) is 12 hours / day (except if agreed in advance).
- Travelling time from our office location to the site's living facilities will be billed at the applicable Office Rate. The travelling time from the site's living facilities to the site will be billed at the applicable Site Rate.
- The minimal number of hours billable Monday to Friday is 8 hours/day if site is located more than 2.5 hours drive from FLO FAB plants (Bois-des-Filion, Québec, Canada).
- The minimal billable time to be on stand-by availability, Monday to Friday inclusively, outside regular hours of 8h00 am to 5h00 pm, is of 2 hours. The minimal billable time on Saturdays, is of 4 hours.
- An exceptional bonus can be invoiced if preliminary agreed or if on-site working conditions are different than normally expected.
- Some workshop preparation fee may be applied.

Living, Travelling & Communication Expenses:

Living, travelling and communication expenses (long distance call, fax, courier, etc) for services on site, work site visit or for meetings at a distance exceeding 150 km from FLO FAB plants (Bois-des-Filion, Québec, Canada) are billed at cost plus 10%, upon receiving supporting documents. Usage of personal vehicle is billed at a rate of 0.60\$/km.

Expenses:

Cost related to the purchase of material, consumables and/or for services required to perform the work, where required & authorized by the customer, are billed at cost plus 15%, upon receiving supporting documents.

Right of refusal:

FLO FAB reserves the right to refuse to perform work if:

- The conditions in which this work is to be executed is judged dangerous for the health and/or the safety of FLO FAB's representative, the surroundings, the environment, the equipments, etc.;
- FLO FAB's representative considers work to be executed is outside of his field of competence;
- Work to be executed is on equipment outside FLO FAB's scope of supply.



Terms of service

work's location at the time the work is done.

Holidays:

All holidays related to the "On Site" work location are applicable. Province of Quebec Holidays and Canada Holidays are defined below.

Province of Quebec Holidays:

- Victoria Day: The monday before may 25th
- National Day: June 24

Canada Holidays:

- New Year's Day: January 1
- Easter: march or april depending on the year
- Canada Day: July 1
- Labor Day: First monday of september
- Thanksgiving Day: Second monday of october
- Christmas Day: December 25

"On Site" Presence Duration:

Unless written agreement between both parties, FLO FAB's representative presence on site cannot exceed 21 consecutive days. FLO FAB's representative will have 7 consecutive rest days before returning to "On Site" work location if so required by customer.